

Feedback Form

Suggestion cum Feedback Form

1) What was the purpose of your visit?

- A service promised in citizen charter
- Other

2) Provide feedback on following parameters rating 1 for very dissatisfied and 5 for very satisfied

- Service reliability (timeliness/accuracy)
- Responsiveness & empathy
- Level of courtesy
- Information & guidance
- Office ambience
- Got what you wanted

3) Any other suggestions you would like to give for improvement?

.....

.....

.....

.....

Full Name with Address

Phone/Mobile No.